

SAFETY RECALL NOTICE

21 DEGREE & 30 DEGREE 18V FUSION CORDLESS FRAMING NAILERS

In certain circumstances, the dual action engagement system on the nailers can malfunction and involuntarily discharge a nail by pulling the trigger alone, without depressing the nosepiece contact element, posing a hazard to users. In an effort to eliminate this hazard, SENCO is conducting a voluntary product safety recall.

Only the following SENCO 18V Fusion Cordless Framing Nailers are affected:

MODEL NUMBER	MODEL NAME / DESCRIPTION	SERIAL NUMBER RANGE
10G0001N 10G0002N	F-35XP 30 DEGREE PAPER TAPE FRAMING NAILER	214000001 - 244999999 CS214000001 - CS244999999
10H0001N 10H0002N	F-35FRHXP 21 DEGREE FULL ROUND HEAD FRAMING NAILER	



Discontinue use of recalled nailers immediately and contact SENCO Customer Service for instructions on how to send the tool in for free repair.



Return Process

Eligible Tools

- 10G0001N, 10G0002N, 10H0001N, 10H0002N

Tool Dates Affected: 4/5/2021 to 4/15/2024

- Serial Numbers: 21400001 – 244999999

Return Process:

- Please contact customer service to issue an RMA/QDS
 - RMA = New in Box
 - QDS = Out of Box Return
 - RMA/QDS's will be processed as No Credit
 - Replacement Tool will be returned at No Charge
 - Customers will receive a Prepaid Shipping Acct Number/Call Tag to return product
 - QDS Returns will not require the return of a Battery, Charger, and/or Bag

Projected Product Availability:

- Late Sept – Early Oct.

Talking Points

Question: What is this recall?

ANSWER: *This recall applies only to two specific SENCO framing nailer models manufactured during the time outlined in the official recall notice: F-35XP 30-degree paper tape Framing Nailer and F-35FRHXP 21-degree full round head Framing Nailer.*

Question: Are these tools dangerous to use?

ANSWER: *There have been no reports of malfunctions or injuries associated with these tools. However, under rare and specific conditions, the tool may unintentionally discharge a nail with just a trigger pull. This is why we are taking proactive safety measures.*

Question: Can I continue to use the tool?

ANSWER: *SENCO prioritizes user safety above all else. Please follow the instructions provided in the recall notice and discontinue use until the tool has been inspected and modified as needed.*

Question: What should I do with the tool?

ANSWER: *Please provide your shipping address. We will send you a prepaid return label / acct number so you can send the tool back to SENCO. Once received, we will perform a modification to address the recall issue and return the tool to you.*